


Message

From: Miller, Amy [Miller.Amy@epa.gov]
Sent: 12/6/2016 9:37:37 PM
To: Grow, Richard [Grow.Richard@epa.gov]; Reyes, Deldi [Reyes.Deldi@epa.gov]
Subject: RE: More on HI T6 incidents: role of complainants in initial processing of T6 complaints

<!--[if lte mso 15 || CheckWebRef]-->

Miller, Amy has shared a OneDrive for Business file with you. To view it, click the link below.

 timeline for T6 HDOA.docx

<!--[endif]-->

Oops

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From: Miller, Amy
Sent: Tuesday, December 6, 2016 1:37 PM
To: Grow, Richard <Grow.Richard@epa.gov>; Reyes, Deldi <Reyes.Deldi@epa.gov>
Subject: RE: More on HI T6 incidents: role of complainants in initial processing of T6 complaints

Friends here is my timeline. I will use the language of the case manual in my response to Britany. Thanks for all your support.

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From: Grow, Richard
Sent: Tuesday, December 6, 2016 1:02 PM
To: Reyes, Deldi <Reyes.Deldi@epa.gov>; Miller, Amy <Miller.Amy@epa.gov>
Subject: RE: More on HI T6 incidents: role of complainants in initial processing of T6 complaints

Yup, OGC as home for T6...In my view OGC generally starts from a defensive (ie of the Agency) position rather than an investigatory perspective as other fed OCR's do. Speaking as an engineer....

From: Reyes, Deldi
Sent: Tuesday, December 06, 2016 12:56 PM
To: Grow, Richard <Grow.Richard@epa.gov>; Miller, Amy <Miller.Amy@epa.gov>
Subject: RE: More on HI T6 incidents: role of complainants in initial processing of T6 complaints

Ex. 5 Deliberative Process (DP)

From: Grow, Richard

Sent: Tuesday, December 06, 2016 12:41 PM

To: Miller, Amy <Miller.Amy@epa.gov>

Cc: Reyes, Deldi <Reyes.Deldi@epa.gov>

Subject: More on HI T6 incidents: role of complainants in initial processing of T6 complaints

Amy

Ex. 5 Deliberative Process (DP)

Any news on USDA's status ?

Richard

From: Grow, Richard

Sent: Monday, December 05, 2016 3:08 PM

To: Miller, Amy <Miller.Amy@epa.gov>

Subject: HI: role of complainants in initial processing of T6 complaints

Amy

The CRM stashes most of its guidance on interacting with complainants in a statement in the CRM section 3.1 (p14) that EPA's "approaches" are clarified in a May 4, 2015 memo on the complainant's roles. That memo (attached here) isn't bad, and below are some excerpts from that memo, my favorite highlighted below:

Under "proposed position": (pp 4-5)

A. COMPLAINT PROCESS

1. When a complaint is accepted, the EPA will notify the complainants, recipients, and where appropriate, the applicable facility(ies).

Ex. 5 Deliberative Process (DP)

Richard